

## Known Issues:

**AutoCAD Profile Not Supported for Vertical Products** When using the “run as AutoCAD” profile option, Facility Link does not work with any of the AutoCAD-based vertical products, such as Autodesk® Architectural Desktop, AutoCAD® Architecture, Autodesk® Building Systems, and AutoCAD® MEP.

**Missing Data Tools Toolbar** If you experience an AutoCAD crash and the Facility Link toolbars do not display properly after you restart AutoCAD, open the FMDesktop setup drawing (FMDesktop Setup.dwg), and re-install the toolbars. If some toolbars are missing, right-click any Facility Link toolbar, and select the toolbars you want to display.

**Missing Space Plan Definition After Upgrade** Occasionally, when updating from a previous version, the obsolete Data Enabled plan view is retained as the plan view type. The Data Enabled plan view has been replaced by the Space Plan plan view, and only the Space Plan plan view should be used to publish active plans to Facility Manager. If Space Plan does not display as the default plan view on the Plan Views dialog, you will need to create it manually, as follows:

1. In Facility Link, open the Plan Views dialog.
2. Click the New button.
3. Enter Space Plan as the plan view name, and click OK.
4. Enter CW in the Plan View ID field of the Plan View dialog.
5. On the Layers tab, click the On Layers button, or use the other controls to set the desired layer visibility.

**Unknown Command Error** When using some commands in Facility Link, such as Convert to Spaces or Convert to Equipment, an Unknown Command error may display. This error is a result of conflicting registry entries between previous versions of Facility Link and Facility Link 2009. To correct this problem:

1. Uninstall all versions of Facility Link from your computer.
2. Reinstall Facility Link 2009.

**Missing Equipment Defaults** When creating equipment records using the Convert to Equipment command, default values for blocks are not carried over to new equipment records. To correct this problem, use the Equipment Data command to create equipment records.

**Multiple Labels in a Space** When creating spaces, if a space appears to contain more than one label after you run Update Highlights and Labels, then two or more space records are associated with that space boundary. This may result from using the Undo command when converting spaces. To correct this problem, use the Space Data tool to delete all space records associated with the boundary, and then reconvert the space.

**Hatching in UCS Other Than WCS** If you add hatching when the UCS (User Coordinate System) is set to anything other than the WCS (World Coordinate System), then the hatching will not be created properly.