

Known Issues:

ODBC Driver For Facility Request to perform correctly, make sure that you are running the proper ODBC drivers for your current data server environment.

As an example, if your database server is running Oracle 11g, be sure you are using an Oracle 11g ODBC driver on the client machines.

Windows Server 2003 When logging in as Administrator on Windows® Server 2003, if no user accounts are displayed, click a column heading to refresh the page.

On Windows® Server 2003, when users log out of Facility Request, their sessions may not be terminated properly on the server. This is caused by a defect in the Windows® Server 2003 operating system. To fix this problem, do the following:

1. Search the Microsoft® website for article KB934903.
2. Download and install the Microsoft hotfix referenced in this article.
3. Reboot the server.