

Known Issues - Publishing Wizard:

“Invalid Data Source” Message

If an “Invalid data source” error message is displayed when selecting a known valid data source, the issue could reside in property settings for table MsysObjects in the selected data source. To correct this problem:

1. Open the data source using Microsoft Access.
2. On the Tools menu, select Options.
3. In the Options dialog, click the View tab.
4. On the View tab, select both the Hidden Objects and System Objects options, and click OK.
5. Close the data source, and relink to it.

Running Facility Web Publishing Services

You must have administrative privileges to run the Facility Web Publishing Service (Scheduled Publishing). If you run your computer as a limited user and you wish to start, stop, or schedule a Facility Web Publishing Service, do the following:

1. Close the Facility Web Publishing Wizard if it is running.
2. Right-click the Facility Web Publishing Wizard icon on your desktop or on the Windows Start menu.
3. Do one of the following:
 - For Windows® Vista, click Run as administrator.
 - For all other operating systems, click Run as.
4. Do one of the following:
 - For Windows® Vista, select a user who has administrative privileges, and then enter the password for that user.
 - For all other operating systems, select “The following user” radio button, and then enter the user name and password of a user with administrative privileges.

You may now start, stop, or schedule a Facility Web Publishing Service as needed.

Known Issues - Published Websites:

Disable Script Debugging (Recommended)

For best results, disable Internet Explorer script debugging:

1. Click Tools menu > Internet Options.
2. Click the Advanced tab.
3. Under Browsing, select these options:
 - Disable Script Debugging (Internet Explorer)
 - Disable Script Debugging (Other)

For other Internet Explorer settings, see the Troubleshooting section of the Facility Web online help.

Default Labels Not Displaying

If changes have been made to aliases for fields, such as Space and Description, labels may not display in Facility Web. To ensure that labels display properly, use a label style from Facility Manager. For more information, see the Labels Tab topic in the Facility Web online help.

Project Phases

Project-based work requests that do not have a project phase will not be published to a website. To specify a project phase for a work request, enter a value for Phase on the Work Request tab of the Work Request form.